



FOR IMMEDIATE RELEASE

Routeware, Inc. and WIH Resource Group Form Strategic Alliance to Provide Software Implementation and Business Optimization Support Services to Waste Management and Recycling Collection Service Providers

BEAVERTON, OR AND PHOENIX, AZ – May 19, 2009 – Routeware, Inc. and WIH Resource Group (WIH) announced today that the two companies have formed a strategic business alliance to provide back-end software implementation and business optimization support services to waste management and recycling collection companies in both the private and public sectors.

“The waste industry is constantly seeking ways to improve profits, increase customer retention, and operate more efficiently,” said Robert DeKoning, President & CEO of Routeware. “The partnership with WIH Resource Group is a huge step in delivering on those goals. The combination of Routeware’s data collection tools and WIH Resource Group’s analytical capabilities makes for a powerful combination that will benefit waste haulers throughout the industry.”

WIH Resource Group’s Principal and Vice President of Client Solutions, Bob Wallace, stated that “...we are pleased to form this strategic business alliance with Routeware. With Routeware’s software and hardware technology and WIH Resource Group’s implementation and business optimization solutions team, the alliance between the two companies offers waste management and recycling collection companies in the private and public sectors an unprecedented opportunity to significantly improve their operations and profit margins.”

WIH Resource Group utilizes a proprietary process known as the Operational Performance Assessment (OPA) that analyzes customer’s operations, leading to client-specific recommendations that can improve their business and operation performance. In concert with Routeware’s on-board computing and software analysis tools, waste haulers will now gain unparalleled insight into the metrics that are running their business—and highlight ways to improve. The partnership will also spotlight WIH Resource Group’s ability to set waste hauler performance benchmarks, with Routeware’s on-board computing and software products providing actual field data. This unique combination will support attractive ROI and return on capital employed (ROCE) targets usually associated with joint WIH Resource Group/Routeware projects.

Both companies will be at Waste Expo and available to meet with to discuss how the Alliance will benefit clients. Routeware’s booth at Waste Expo is 8040.

ABOUT ROUTEWARE, INC.

With its powerful combination of on-board computing and back office software, Routeware helps haulers optimize routes, track driver field activity, and cut costs. The system fully integrates with existing routing software and adds powerful analysis tools such as route costing and customer service information—in real-time—including backup and service verification cameras, RFID, and scales integration. From the driver to the CEO, Routeware provides the entire organization with the information it needs to improve service, boosts profits, and unleash productivity. Routeware is headquartered in Beaverton, Oregon.

ABOUT WIH RESOURCE GROUP

WIH Resource Group (WIH) is based in Phoenix, Arizona and provides its expertise to clients in both the public and private sectors throughout North America. WIH and its affiliates also specialize in financial and operational analysis of integrated solid waste management programs. One of WIH Resource Group’s primary missions is to serve the solid waste and recycling needs of local governmental agencies, municipalities and private sector clients. The team of experts at WIH Resource Group are uniquely qualified to assist clients with solid waste, recycling and transportation consulting services.

The WIH Resource Group Team offers unique qualifications and experience needed to provide the full range of consulting, technical research and development services required to successfully complete integrated solid waste



and recycling projects. The WIH Resource Group team has worked with hundreds of municipalities, multiple jurisdictional solid waste authorities and private sector clients throughout the United States to evaluate, plan, improve financials and operations, assess and improve their regulatory compliance and management throughout their individual organizations.

WIH Resource Group Team's possesses a strong knowledge of local and national solid waste systems, trends, regulations and economics that they share with the clients. The WIH Resource Group Team have established a track record of providing waste management, recycling, logistical and strategic business planning consulting services to numerous public and private sector clients.

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